

# Suzie's Internet Service Provider (ISP)



Suzie



The Internet

## Part 1 – Name Resolution

- 1) Suzie types in `www.google.com` in her web browser
- 2) Suzie's computer doesn't know the IP address, so it sends a lookup request to the configured DNS server (*most likely Suzie's ISP*)
- 3) The ISP DNS doesn't know `google.com`, but it does know the DNS server in charge of `.com`, so it forwards the request to the `.com` DNS server on the Internet
- 4) The `.com` DNS server knows `google.com`, but not the IP address for `www.google.com`, so it forwards the request to the DNS servers in charge of `google.com`
- 5) The Google DNS server look at the request, identifies the IP address for `www.google.com`, and replies with the IP address
- 6) The reply returns along the same chain of DNS servers until it reaches Suzie's computer

## Part 2 – Web Browsing

- 1) Suzie's computer sends an HTTP request to the IP address DNS identified
- 2) Suzie's cable modem doesn't know how to get to the IP address, so it forwards the request to the ISP routers
- 3) The ISP routers don't know where that IP address is, but they have a default route for forwarding unknown traffic to the Internet
- 4) A router on the Internet that knows the network that contains the IP address will forward the request to Google's routers
- 5) The Google routers will forward the traffic to the IP address of the Google web servers
- 6) The Google web servers will reply to the HTTP request by providing the requested HTML webpage
- 7) The packets containing the HTML data will follow the best path determined by the routers back to Suzie's ISP (**this may not be the same path the original request came**)

# THE OSI MODEL

7 – Application	DNS, HTTP, Email
6 – Presentation	
5 – Session	
4 – Transport	TCP ( <i>reliable</i> ), UDP ( <i>unreliable</i> )
3 – Network	IP Addresses, Routing
2 – Data Link	Ethernet, WPA, MAC Addresses
1 – Physical	Cat 5 Cables, WiFi

## Reliable vs. Unreliable Transport Protocols

TCP handles packet sequencing and session control, so it ensures a more reliable delivery of data (*but at a cost in speed*).

UDP just sends packets as fast as possible, not caring about the order (or even if) the packets arrive. Higher level protocols are required to perform these functions.

*DNS and HTTP use TCP because speed isn't a major concern. Skype and similar applications are more concerned with responsiveness, so UDP is usually used.*